Atlanta Campus Meeting, November 8, 2018 Student Center West 460

I. Call to Order, Speaker Barry - 7:16
II. Opening Call of the Roll/ Determination
III. Reading and approval of the minutes from the previous meeting 10/25 19-0-0 (Garcia Velazquez/ G. Wright) and 10/11 19-0-0 (Siemer/ G. Wirght)
IV. Special Reports
   a. University Representatives wishing to address the Senate
      i. James Blackburn- VP of Financial Services
         • Reduction in response times
         • Simplifying the process
         • Introduction of Proactive Outreach – Predictive System
         • 15-Day National Wait Average
         • 18-Day GSU
         • 2.2 Case Time-Spring 3.6- Fall
         • 3k Students registered for classes weekend before classes started
         • 400-500 Varification per Day
         • Summer FA Process
            • New Summer Register Classes (Instant Package)
            • May 1 2018 – 28% Wait Time Improvement
Most Students Check In – Goes to Class – Comes Back
Call Center – Blackboard 50%
Webcase System – Panther Ask
Sells Force – CRM Leader
55% of Students Callin
10% use Web
~30% Walkin
FA- Seminars- LEAP – Behavior Science
83% of 125k Interactions are Random Cases
Early FASFA – 3k Students FASA before Jan 1 (First Come FS) 15-18k April 1 (Priority Deadline)
Point of Service Servey (Consumer Service)
FASFA – 2x Retention Rate
80% Return Rate with FASFA and 40% without
Appoments through Webcase/Knowledge System
Community Service – Federal Work Study – 5k a year Fall/Spring 7.5k w/
Summer Through Handshake – Students must request FWS
Wait Times – Change the System
Average Resolve Times 7-10 Minutes
ii. Representative from Parking
   Rebecca Jones – Parking
   Mr. Bunn – Associate Director of Parking
   Mr. Anthony – 3rd Party City Design Innovator

   Anthony:
   New App Roll Out in the Next Few Weeks – Tassio (Custom Alerts)
   Broken Buses/Questionable Drivers (3rd Party Service)

   Bunn:
   Old Equipment in the parking areas
   Parking – Expensive System (Attempt to unbundle the cost from consumers)
   Parking and Transport (Mobility Systems)
   Better Credentials for the correct users
   Finding a space quickly (Parking Guidance)
   Finding Parking takes 30% of the active time of car use
   Parking Website Update
   Rule Transparency
   License Plate Recognition as a verification process
   1-2 Year Process of updating the system
   Efficient Use not New Lots

b. Student Forum (Student wishing to address the Senate)
   1: Student Assistant Consumer Service issues. (Professionality, Leadership Skills)

V. Special Order (Appointments/Charter)
   a. Seating of Senators (Siemer/) 16-0-0

VI. Two- minute speeches by members of the senate
   (G. Wright and Siemer motion to add two new bills to the minutes 89-ATL-01, 89-ATL-02)
   18-0-0
   89-ATL-01: Siemer/Bivins (Call to Question) 14-1-5 (P)
   89-ATL-02: Thomas/G. Wright (Call to Question) 15-0-3 (P)

Nicholson: Request for Voter Suppression stories
Water Fountain Filter Issues
Bivins: Returned to the senate after a brief break encourages the Senate to continue to remember why the members joined SGA.

VII. Executive Cabinet Reports
   a. Report of the Communications Director-
      Constituency Days
b. Report of the Finance Director-
   No Report

c. Report of the Speaker of the Senate-
   Point issuances

VIII. SGA Senate Committee Reports
   a. Report of the Academic Affairs Committee Chair-
      Finals Week M,T,F of the last week of November
      Housing – Massages
      DIY Skin Care, Anxiety Workshops – Health Center
      Massage Chairs
      Greek Event – Tuesday 7-10
   b. Report of the Student Engagement Committee Chair-
      Spring Co-sponsorship now open
   c. Report of the Student Services Committee Chair-
      Commuter Meal Plan – Meal Swipes and Dining Points – Moving Forward
      Call Boxes – In contact with GSUPD
   d. Ad hoc Committee Reports-
      November 12 Meeting moving forward
      Two Finalized Policies
      Smoke-Free Signage
      Student Task Force
   e. Vacancy Report-
      1-Education
      1-Andrew Young
      1-Pending
      2-RCB
   f. Freshman Liaison report-
      Digital IDs – ITT interested in the idea- Housing IDs

IX. University Senate Meetings
    Forming a Graduate School umbrella
    Sustainability – 5 Year Master Plan
    GSU Ethics Meeting – November 16 – Core Values

X. Advisor Report
   Election Committee – Weekend Due Date

XI. Old Business
    a. Constituency day-

XII. New Business

XIII. Comments and announcement of the officers

XIV. Executive Vice President Report- Given by Franklin

Homeless and Smoking Advancements
Lunch with the President

SGA PR – Outside of Free Testing Services, Issue Recognition

“Step Up – Not Back”

XV. Closing Roll Call

XVI. Adjournment (Bivins/Johnson) 19-0-0 9:69

Missing: Iqbal, Chew, DiSanto, Rahman (Left Early), Jones Anthony, Ellington-Myles, Mondesir, Diaz, Jones, Obregon, Abie